

OIL HEATING PLAN

BRONZE SERVICE PLAN

- Regularly scheduled tune-up
- Priority service
- 15% coverage, including labor, for repair or replacement of parts listed under BASIC parts coverage
- 15% coverage, including labor, for repair or replacement of parts listed under EXTENDED parts coverage

SILVER SERVICE PLAN

- Regularly scheduled tune-up
- Priority service
- 100% coverage, including labor, for repair or replacement of parts listed under BASIC parts coverage
- 50% coverage, including labor, for repair or replacement of parts listed under EXTENDED parts coverage

GOLD SERVICE PLAN

- Regularly scheduled tune-up
- Priority service
- 100% coverage, including labor, for repair or replacement of parts listed under BASIC parts coverage
- 100% coverage, including labor, for repair or replacement of parts listed under EXTENDED parts coverage
- Inform customer of equipment condition via written report

BASIC PARTS COVERAGE

During the life of this agreement, Superior Plus Energy Services will repair or replace all parts listed here, at NO CHARGE, for Silver and Gold Service Plan customers. Bronze Service Plan customers receive a 15% discount.

CONTROLS

- High-limit Control
- Low-limit Control
- Primary Control
- Reverse Aquastat
- Thermostat (manual)
- Triple Aquastat

BURNER PARTS

- Delayed Oil Valve
- Delayed Oil Valve Coil
- Electrode Assembly
- Electrodes
- End Cone
- Ignition Transformer
- Ignition Wiring
- Transformer Leads

BOILER PARTS

- Mounts
- Power Head
- Zone Valve Motors

FURNACE PARTS

- Air Cone
- Air Diffuser
- Air Filter (standard)
- Air Regulator
- Air Stat
- Blower Bearings
- Blower Belt
- Blower Motor (up to 1/3 HP)
- Draft regulator
- Flue Pipe
- (first 10" up to 9" diameter)
- Low-Voltage Wiring
- (at unit only)
- Transformer

FUEL SUPPLY PARTS

- Anti-Hum Device
- Fuel Pump Bleeder
- Fuel Pump Seal
- Fuel Pump
- Fuel Filter Complete
- Flare Fittings
- Fromatic Valve
- Fuel Pump Strainer
- Oil Line
- (exposed, 20" maximum)
- Oil Line Fittings
- Nozzle
- Nozzle Adapter
- Nozzle Line

Superior Plus
Energy Services



1-800-232-0326 Heating Oil • Propane • Heating and Air Conditioning Service

UC: 392254

EXTENDED PARTS COVERAGE

Superior Plus Energy Services will repair or replace all parts listed here at NO CHARGE for Gold Service Plan customers, Silver Plan customers get a 50% discount, Bronze Service Plan customers receive a 15% discount.

BOILER PARTS		OTHER PARTS	
Auto Water Feed*	Expansion Tank	Air Handler Blower	Oil Tank Fittings
Back Flow preventer	Low Water Cutoff**	Air Handler Relay	Pressurrol
Bearing Assembly	Relief Valve	Clock Thermostat	Standard Humidifier
Circulator Impeller	Temperature Gauge	Complete Blower	(parts only)
Circulator Pump	Zone Valve Body	Combustion Chamber	System 2000 Manager
Circulator Wicking	Zone Valve Stem	Motorized Damper	Temperature Sensor
*for hot water systems only		Oil Line Repair	Warm Air Zone Control

ADDITIONAL COVERAGE

You can add these items to your service plan.

OIL-FIRED WATER HEATER

- Coverage includes burner parts, aquastat, controls and emergency switch
- A regularly scheduled tune-up of the burner is included and will be performed in conjunction with the tune-up of your heating system
- This coverage can only be purchased in conjunction with a heating system plan

CENTRAL AIR SYSTEM

This coverage includes:

- A 15% discount on repairs and diagnostic fees
- Priority emergency service
- A regularly scheduled tune-up, including these services: cleaning outdoor condenser coil, lubricating all moving parts, flushing condensate drain, testing all controls for proper operation, adjusting blower speed, inspecting compressor contacts and checking refrigerant charge

TANK PROTECTION PROGRAM

Tank Protection Program is the best way to protect your above ground oil tank. Using ultrasound equipment approved by the U.S. Environmental Protection Agency, we conduct annual tank tests. If your tank begins to fail, you're covered by a \$1,000 replacement warranty.

Terms and Conditions

1. AVAILABILITY

This plan is available only to residential automatic delivery customers who use more than 500 gallons of oil per year and who are not delinquent with any bills, including the price of the plan.

2. INSPECTION AND APPROVAL

Superior Plus Energy Services reserves the right to inspect and approve the system before coverage is issued. Any repairs required to bring the system to an acceptable condition will be charged at prevailing rates.

3. RENEWAL AND CANCELLATION

This plan shall be in effect for 12 months and will be automatically renewed at prevailing rates. No refund will be issued after 30 days or if parts or service have been provided since issuance. The plan automatically terminates if the customer procures oil or service from anywhere other than Superior Plus Energy Services.

4. EXCLUSIONS

This is a heating contract only. There is no coverage under this plan for any parts or labor on your heating system while it is being used for air conditioning.

• Upgrading of systems or work on hot or cold water piping (plumbing), replacement of heat exchangers, cracked boilers, domestic hot water coils, gaskets, domestic water storage tanks and oil tanks.

• Concealed or buried parts, pipes, wiring or underground oil lines that are not accessible for repairs.

• Discontinued or obsolete parts that cannot be replaced with available parts.

• Damages or repairs due to water, floods, fire, freezing, storms, power outages, strikes, embargoes, insufficient fuel due to credit holds, vandalism or any other issues beyond the control of Superior Plus Energy Services.

LIC: 392254

1-800-232-0326
Heating Oil • Propane • Heating and Air Conditioning Service

Superior Plus Energy Services



burner	\$100
furnace	\$300
boiler	\$300
central air	\$300

purchased from us.

For each consecutive year you are enrolled in a service plan, you earn \$50 in Loyalty Credits. You can accumulate up to \$500 in credits and apply them to the following equipment:

LOYALTY CREDITS

Regular service hours are 8 a.m. to 4 p.m., Monday – Friday. Emergency service is available 24 hours daily, including weekends and holidays.

9. SERVICE HOURS

- This plan covers one oil heating system or one oil hot water heater – not both.
- They inform the other party in writing.
- The plan may be terminated by either party at any time, provided herein written that are part of this agreement.
- There are no promises, terms, conditions or obligations not

8. SCOPE OF AGREEMENT

If Superior Plus Energy Services supplies defective parts or furnishes defective service under this contract, Superior Plus Energy Services' liability is limited to the reasonable cost to repair or replace such defective parts and to provide such service, in no event shall such liability exceed \$1,000. Without limiting the foregoing, Superior Plus Energy Services will not be responsible for consequential damages to persons or property such as damages caused by or arising out of fire, smoke, soot, water leakage, frozen pipes or leaks in fuel tank, oil lines or related piping. In addition, Superior Plus Energy Services is not responsible for bodily injury or property damage arising out of the disposal, discharge, dispersal, release or escape of oil or other petroleum substances or derivatives into or upon the customer's property, surrounding properties, the atmosphere or any water course or body of water.

7. LIMITED LIABILITY

Superior Plus Energy Services makes no warranties, expressed or implied, including but not limited to any warranty of merchantability or fitness for a particular purpose, except as expressly set forth herein.

6. LIMITED WARRANTY

This plan includes the annual maintenance call, done only during normal business hours (Monday – Friday, 8 a.m. to 4 p.m.). While Superior Plus Energy Services will make every attempt to schedule this appointment with a postcard and follow-up phone call, it is the ultimate responsibility of the homeowner to ensure this important function is performed. No credits will be issued for missed annual maintenance.

5. MAINTENANCE

- Power vents
- Unattended and vacant homes.
- Any item or service not specifically mentioned on the front page.
- Switches turned off.